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Burnout is associated with a depressive cognitive style

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A B S T R A C T
We examined whether burnout is associated with a depressive cognitive style, understood as a combination of dysfunctional attitudes, ruminative responses, and pessimistic attributions. A total of 1386 U.S. public school teachers were included—1063 women (MAGE: 42.73, SDAGE = 11.36) and 323 men (MAGE: 44.60, SDAGE = 11.42). Burnout was assessed with the Shirom–Melamed Burnout Measure (SMBM). Dysfunctional attitudes were measured with the Dysfunctional Attitude Scale Short Form, ruminative responses with the Ruminative Responses Scale, and pessimistic attributions with the Depressive Attributions Questionnaire. For comparative purposes, depression was assessed using the 9-item depression module of the Patient Health Questionnaire (PHQ-9). Dysfunctional attitudes, ruminative responses, and pessimistic attributions were each similarly associated with burnout and depression. Moreover, the correlations between the SMBM and the PHQ-9 that we observed were comparable to the correlations between the SMBM and the Maslach Burnout Inventory-General Survey reported in past research. Dysfunctional attitudes, ruminative responses, and pessimistic attributions were more characteristic of individuals with high frequencies of burnout (or depressive) symptoms than of their counterparts with low frequencies of burnout (or depressive) symptoms. This study suggests that burned out individuals live in a depressive cognitive world, consistent with the view that burnout is a depressive syndrome.

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1. Introduction

Burnout has been defined as a long-term, negative affective state consisting of emotional exhaustion, physical fatigue, and cognitive weariness (Shirom & Melamed, 2006; Toker & Biron, 2012). Burnout is assumed to result from chronic exposure to job stressors (Maslach, Schaufeli, & Leiter, 2001), with genetics explaining about one-third of burnout (World Health Organization, 1992), burnout is indexed as a syndrome. Burnout is associated with a depressive cognitive style, understood as a combination of dysfunctional attitudes, ruminative responses, and pessimistic attributions. A total of 1386 U.S. public school teachers were included—1063 women (MAGE: 42.73, SDAGE = 11.36) and 323 men (MAGE: 44.60, SDAGE = 11.42). Burnout was assessed with the Shirom–Melamed Burnout Measure (SMBM). Dysfunctional attitudes were measured with the Dysfunctional Attitude Scale Short Form, ruminative responses with the Ruminative Responses Scale, and pessimistic attributions with the Depressive Attributions Questionnaire. For comparative purposes, depression was assessed using the 9-item depression module of the Patient Health Questionnaire (PHQ-9). Dysfunctional attitudes, ruminative responses, and pessimistic attributions were each similarly associated with burnout and depression. Moreover, the correlations between the SMBM and the PHQ-9 that we observed were comparable to the correlations between the SMBM and the Maslach Burnout Inventory-General Survey reported in past research. Dysfunctional attitudes, ruminative responses, and pessimistic attributions were more characteristic of individuals with high frequencies of burnout (or depressive) symptoms than of their counterparts with low frequencies of burnout (or depressive) symptoms. This study suggests that burned out individuals live in a depressive cognitive world, consistent with the view that burnout is a depressive syndrome.

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1. Introduction

Burnout has been defined as a long-term, negative affective state consisting of emotional exhaustion, physical fatigue, and cognitive weariness (Shirom & Melamed, 2006; Toker & Biron, 2012). Burnout is assumed to result from chronic exposure to job stressors (Maslach, Schaufeli, & Leiter, 2001), with genetics explaining about one-third of the variance in the syndrome (Blom, Bergström, Hallsten, Bodin, & Svedberg, 2012). In the 10th edition of the International Classification of Diseases (World Health Organization, 1992), burnout is indexed as a factor influencing health status and contact with health services—burnout is coded Z73.0 and defined as a “state of vital exhaustion.” Burnout has been related to many adverse health outcomes. For instance, burnout has been prospectively identified as a risk factor for coronary heart disease (Toker, Melamed, Berliner, Zeltser, & Shapiro, 2012). Burnout has been viewed as a growing burden for working individuals, organizations, and society as a whole (Maslach et al., 2001).

Depression is primarily characterized by anhedonia and dysphoric mood (American Psychiatric Association [APA], 2013), referring at a cerebral level to hypo-activity of the reward system and hyper-activity of the punishment system, respectively (e.g., Pryce et al., 2011). Depression has been causally related to both acute and chronic stress (Alloy, Abramson, Walshaw, & Neeren, 2006; Pizzagalli, 2014; Slavich & Irwin, 2014; Tennant, 2001). Individual dispositions such as dysfunctional attitudes—e.g., pathological perfectionism and need for approval—, ruminative responses—repetitive and passive focus on the causes and consequences of one’s symptoms of distress without engagement in active coping or problem solving to alleviate dysphoric mood—, and pessimistic attributions—the tendency to ascribe negative life events to internal (self-dependent), stable (unlikely to change), and global (likely to affect all areas of life) causes—have been identified as depressogenic factors (Alloy et al., 2006; Joorman, 2009; Michl, McLaughlin, Shepherd, & Nolen-Hoeksema, 2013; Mor & Winquist, 2002). Depression is considered an important public health problem. In the U.S., about 17% of adults experience at least one episode of major depression during their lifetime (Kessler et al., 2005); the lifetime prevalence of major depression in six E.U. countries (Belgium, France, Germany, Italy, The Netherlands and Spain) has been estimated to be 13% (Alonso et al., 2004). Burnout has often been described in a way that is evocative of depression. In his seminal article on burnout, Freudenberger (1974) already indicated that when experiencing burnout, “the person looks, acts and seems depressed” (p. 161). Maslach and Leiter (1997) emphasized that burnout not only concerns the “presence of negative emotions” but also the “absence of positive ones” (p. 28), thus connecting...
burnout\(^1\) with anhedonia and dysphoric mood, the two core symptoms of depression (APA, 2013). In a similar vein, Schaufeli and Buunk (2004) noted that “first and foremost, burnt-out individuals feel helpless, hopeless and powerless” (p. 399), suggestive of the learned helplessness and hopelessness theories of depression (Abramson, Metalsky, & Alloy, 1989; Peterson, Maier, & Seligman, 1993; Pyce et al., 2011). Peterson et al. (1993) described burnout as “an excellent example of learned helplessness” (p. 257). In the last decade, empirical evidence for an overlap of burnout with depression has in fact grown (Bianchi, Schonfeld, & Laurent, 2015a, 2015b). The burnout-depression overlap has notably been observed at etiological and symptom levels. Given their closeness, it has been recommended that burnout and depression be studied together (Shirom, 2005).

Perhaps because many researchers have posited that “burnout is more of a social phenomenon than an individual one” (Maslach et al., 2001, p. 409), dispositional vulnerabilities to burnout have long been overlooked (Alarcon, Eschelman, & Bowling, 2009; McEullen & Krantz, 1988). In a meta-analysis published in 2010, Swider and Zimmerman pointed out “the myopic focus of job burnout research on organizational- and occupational-level causes of burnout and the exclusion of individual-level causes, such as personality” (p. 487). Recently, however, there have been advances in this area of research (e.g., Langelaan, Bakker, van Dooren, & Schaufeli, 2006; Pines, 2004). Burnout has notably been associated with Type D or “distressed” personality, neuroticism, hypersensitivity to social rejection, and a history of mood and anxiety disorders (Armon, 2014; Bianchi, Schonfeld, & Laurent, 2015c; McManus, Jonvik, Richards, & Paice, 2011; Ronen & Baldwin, 2010; Rössler, Hengartner, Adjacic-Gross, & Angst, 2015; Schonfeld & Bianchi, 2016). Despite those advances, the individual characteristics associated with burnout require further exploration.

The aim of this study was to examine whether burnout is associated with a depressive cognitive style—defined by dysfunctional attitudes, ruminative responses, and pessimistic attributions. Given the overlap of burnout with depression, we hypothesized that dysfunctional attitudes, ruminative responses, and pessimistic attributions would be associated with burnout and that individuals with high frequencies of burnout symptoms would report dysfunctional attitudes, ruminative responses, and pessimistic attributions to a greater extent than individuals with low frequencies of burnout symptoms. In order to detect potential differences between burnout and depression in relation to depressive cognitive style, our primary analyses involving burnout were accompanied by complementary analyses involving depression.

2. Methods

2.1. Participants and data collection

A convenience sample of 1386 U.S. public school teachers took part in this study (Table 1). We previously relied on this teacher sample for another purpose (Schonfeld & Bianchi, 2016). The teachers were reached with the assistance of school administrators in 18 different states, and asked to complete an Internet survey on a voluntary basis. Participants were mainly from New York City (NYC) and State (n = 282), California (n = 277), Ohio (n = 132), Missouri (n = 128), and Massachusetts (n = 105). Being a teacher was the only eligibility criterion for participation in the study. We note that the recruitment procedure used in this study did not allow us to estimate the response rate to our survey. Indeed, the number of teachers who actually received the survey from their school administrators is not known.

The Internet survey comprised instruments to assess burnout, depression, dysfunctional attitudes, ruminative responses, pessimistic attributions, as well as a socio-demographic and health questionnaire ascertaining gender, age and length of employment. Online questionnaires have been shown to be as reliable and valid as traditional, paper-and-pencil questionnaires (Gosling, Vazire, Srivastava, & John, 2004; Jones, Fernyhough, de-Wit, & Meins, 2008; Ritter, Lorig, Laurent, & Matthews, 2004). The survey was approved by the Institutional Review Boards of the City University of New York and the NYC Department of Education.

2.2. Burnout

Burnout was assessed with the 14-item version of the Shirom–Melamed Burnout Measure (SMBM; see Toker et al., 2012). The SMBM provides the investigator with a burnout score comprised between 1 (“Never or almost never.”) and 7 (“Always or almost always.”). The SMBM showed strong internal consistency in this study (Cronbach’s alpha = .96).

2.3. Depression

Depression was assessed with the 9-item depression module of the Patient Health Questionnaire (PHQ-9; Kroenke & Spitzer, 2002; Cronbach’s alpha = .88). The PHQ-9 targets the nine diagnostic criteria for major depression (APA, 2013) and grades depression severity from 0 to 27. Cutpoints of 5, 10, 15, and 20 represent the thresholds for mild, moderate, moderately severe, and severe depression, respectively. The specificity of the PHQ-9 exceeds 99% with a cutpoint of 15, making the PHQ-9 a useful tool for identifying cases of major depression (Kroenke & Spitzer, 2002). The PHQ-9 includes an additional item providing an index of general functional impairment (“How difficult have these problems made it for you to do your work, take care of things at home, or get along with other people?”). The PHQ-9 has been increasingly used to study depression since its introduction in the scientific literature (Pettersson, Bostrom, Gustavsson, & Ekellius, in press).

2.4. Depressive cognitive style

Dysfunctional attitudes were assessed with the Dysfunctional Attitude Scale Short Form version 1 (DAS-SF1; Beesers, Strong, Meyer, Pilkonis, & Miller, 2007). The DAS-SF1 comprises 9 items (e.g., “If I don’t set the highest standards for myself, I am likely to end up a second-rate person.”) and produces a mean score ranging from 0 to 3.

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\(^{1}\) Most probably, this connection has been established inadvertently by these authors.

<table>
<thead>
<tr>
<th>Table 1</th>
</tr>
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<tbody>
<tr>
<td><strong>Means (M), standard deviations (SD), Cronbach’s alphas (α), and correlations between the main study variables.</strong></td>
</tr>
<tr>
<td></td>
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<tr>
<td>---</td>
</tr>
<tr>
<td>1. Burnout (1–7)</td>
</tr>
<tr>
<td>2. Depression (0–27)</td>
</tr>
<tr>
<td>3. Dysfunctional attitudes (0–3)</td>
</tr>
<tr>
<td>4. Ruminative responses (1–4)</td>
</tr>
<tr>
<td>5. Pessimistic attributions (0–4)</td>
</tr>
<tr>
<td>6. Age</td>
</tr>
<tr>
<td>7. Length of employment</td>
</tr>
</tbody>
</table>

Notes. Entries below the diagonal represent women’s results (full female sample; n = 1063); entries above the diagonal represent men’s results (full male sample; n = 323). For women, any correlation the absolute value of which is greater than .05 is significant at p < .05; for men, any correlation the absolute value of which is greater than .10 is significant at p < .05.
Ruminative responses were assessed with the Ruminative Responses Scale refined version (RRS; Treynor, Gonzalez, & Nolen-Hoeksema, 2003). The RRS comprises 10 items (e.g., “Think ‘What am I doing to deserve this?’”); its mean score range is 1–4. Pessimistic attributions were assessed with the Depressive Attributions Questionnaire (DAQ; 16 items; score range: 0–4; Haefel et al., 2008; Klein, Gonzalo, & Ehlers, 2011; Peterson et al., 1982). The DAQ quantifies the internal (e.g., “When bad things happen, I think it is my fault.”) Cronbach’s alpha = .78, stable (e.g., “When bad things happen to me, I am sure it will happen again.”) Cronbach’s alpha = .83, and global (e.g., “When something bad happens, I think of the problems this will cause in all areas of my life.”) Cronbach’s alpha = .79 character of the respondent’s causal attributions as well as his/her level of helplessness (e.g., “I feel helpless when bad things happen.”) Cronbach’s alpha = .75. Each subscale of the DAQ comprises 4 items. The DAS-SFI, the RRS, and the DAQ presented satisfactory internal consistencies with Cronbach’s alphas of .85, .80, and .93, respectively.

2.5. Data analyses

Because teachers worked in different states, we assessed the possibility of within-state similarities or clustering on the measured variables—NYC was treated as a separate state. The presence of clustering would require a multilevel approach to the data analyses (Raudenbush & Bryk, 2001). Intra-class correlations, however, were low, ranging from 0 to .03, and averaging .01, suggesting that teachers in one state were largely similar to teachers in another. Multilevel tests indicated that Pearsonian correlations among the dimensional factors did not significantly vary from state to state.

Results from additional statistical tests were consistent with this finding (Bland & Altman, 1995; Meinck & Rodriguez, 2013). Because the pattern of findings suggests that clustering was not evident, we decided to present the results using standard, non-multilevel statistical tests.

Data were examined using correlation analysis and multivariate analysis of variance (MANOVA). For comparative purposes, depression was examined in addition to burnout.

Consistent with past research (Schonfeld & Bianchi, 2016), participants were categorized as burned out if they scored at least 5.5/7.0 on the SMBM. A cutoff of 5.5 corresponds to symptoms of burnout experienced “very infrequently” or less (Schonfeld & Bianchi, 2016).

In order to identify cases of depression, we relied on the algorithm proposed by PHQ-9 developers for a provisional diagnosis of major depression (see Kroenke & Spitzer, 2002). To be categorized as depressed, a teacher additionally had to exhibit at least “moderately severe” depressive symptoms (i.e., a PHQ-9 score of 15) and report that his/her symptoms rendered his/her daily life at least “very difficult.” Such criteria minimize the risk of including false positives among individuals categorized as depressed. The no-depression group comprised teachers with PHQ-9 scores of at most 4, corresponding to minimal levels of depressive symptoms. Female and male participants were examined separately to provide a detailed view of the results.

3. Results

Correlations among the main study variables are presented in Table 1. Measured as continuous variables, burnout and depression were strongly correlated (disattenuated correlations: .83 in women and .87 in men). Dysfunctional attitudes, ruminative responses, and pessimistic attributions were moderately correlated with both burnout and depression (.42 ≤ ρ ≤ .57, all p < .001). Within each gender, the paired correlations of each cognitive style variable with burnout and depression were very similar: The magnitude of correlational differences ranged from .01 to .06. The dimensions of pessimistic attributions (helplessness associated with internal, stable, and global causes) were similarly related to burnout on the one hand and depression on the other (.44 ≤ ρ ≤ .55, all p < .001; Table 2). Again, the paired correlations of each attribution variable with burnout and depression were very similar: The magnitude of correlational differences ranged from 0 to .05.

About 10% of the female participants (n = 102) and 7% of the male participants (n = 22) were categorized as cases of burnout. MANOVAs revealed a group effect (no-burnout versus burnout) on dysfunctional attitudes, ruminative responses, pessimistic attributions, and depressive symptoms, both in men, Wilks’ λ = 0.14, F(4, 82) = 129.24, p < .001, partial η² = .86, and in women, Wilks’ λ = 0.18, F(4, 247) = 284.36, p < .001, partial η² = .82 (Table 3). Large effect sizes were observed for each dependent variable (1.36 Cohen’s d ≤ 4.49). The group effects remained after controlling for age and length of employment.

No burned out participant was free of depressive symptoms (i.e., exhibited a score less than 5 on the PHQ-9; Kroenke & Spitzer, 2002). In burned out women, depressive symptom levels largely ranged from severe to moderate: severe, 38.24% (n = 39); moderately severe, 36.27% (n = 37); moderate, 21.57% (n = 22); and mild, 3.92% (n = 4). In burned out men, depressive symptom levels also largely ranged from severe to moderate: severe, 50% (n = 11); moderately severe, 22.73% (n = 5); moderate, 22.73% (n = 5); and mild, 4.55% (n = 1)

About 10% of women (n = 107) and 10% of men (n = 33) were identified as provisional cases of major depression. MANOVAs revealed a group effect (no-depression versus depression) on dysfunctional attitudes, ruminative responses, pessimistic attributions, and burnout symptoms, both in men, Wilks’ λ = 0.27, F(4, 136) = 92.54, p < .001, partial η² = .73, and in women, Wilks’ λ = 0.28, F(4, 399) = 258.26, p < .001.

### Table 2

<table>
<thead>
<tr>
<th></th>
<th>Full female sample (n = 1003)</th>
<th>Full male sample (n = 323)</th>
</tr>
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<tbody>
<tr>
<td></td>
<td>Internal</td>
<td>Stable</td>
</tr>
<tr>
<td>Burnout</td>
<td>.45</td>
<td>.49</td>
</tr>
<tr>
<td>Depression</td>
<td>.50</td>
<td>.54</td>
</tr>
</tbody>
</table>

Note: All correlations are significant at p < .001.
Table 3
Multivariate analyses of variance, with group membership (no-burnout versus burnout) as the independent variable, and depressive symptoms, dysfunctional attitudes, ruminative responses, and pessimistic attributions as the dependent variables.

<table>
<thead>
<tr>
<th>Female</th>
<th></th>
<th>Male</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>No-burnout</td>
<td>Burnout</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(n = 150)</td>
<td>(n = 102)</td>
<td>p</td>
</tr>
<tr>
<td>Depressive symptoms</td>
<td>2.56</td>
<td>2.41</td>
<td>17.53</td>
</tr>
<tr>
<td>Dysfunctional attitudes</td>
<td>0.69</td>
<td>0.43</td>
<td>1.37</td>
</tr>
<tr>
<td>Ruminative responses</td>
<td>1.87</td>
<td>0.44</td>
<td>2.65</td>
</tr>
<tr>
<td>Pessimistic attributions</td>
<td>0.57</td>
<td>0.49</td>
<td>1.85</td>
</tr>
</tbody>
</table>

Notes. The burnout group included participants exhibiting a score of at least 5.5/7.0 on the Shirom-Melamed Burnout Measure (SMBM); the no-burnout group included participants exhibiting a score of at most 2.0/7.0 on the SMBM. As a check, we repeated these analyses using a multilevel approach; the multilevel results paralleled the results reported in this table.

$p < .001$, partial $\eta^2 = .72$ (Table 4). Large effect sizes were observed for each dependent variable (1.22 < Cohen’s d < 4.06). Similar group effects were observed controlling for age and length of employment.

4. Discussion

We examined the relationships between burnout and three depressogenic cognitive factors, dysfunctional attitudes, ruminative responses, and pessimistic attributions. Parallel analyses of burnout and depression were conducted to observe whether the two entities behaved differently vis-à-vis these three factors.

In both men and women, the correlations of burnout with dysfunctional attitudes, ruminative responses, and pessimistic attributions were similar in strength to the correlations of depression with the three depressogenic cognitive factors. Importantly, the correlations between the SMBM and the PHQ-9 observed in this study (.76 and .80, respectively for women and men) are comparable to the correlations between the SMBM and alternative measures of burnout. For instance, Shirom and Melamed (2006), examining two different groups of professionals, found correlations of .74 and .79 between the SMBM and another widely-used burnout measure, the Maslach Burnout Inventory-General Survey. Such results further question the distinctiveness of burnout with respect to depression (see also Wojciechowski, Strik, Falger, Lousberg, & Honig, 2000).

Teachers with high frequencies of burnout symptoms exhibited dysfunctional attitudes, ruminative responses, and pessimistic attributions to a much greater extent than their colleagues with low frequencies of burnout symptoms (Table 3). These results paralleled those obtained when comparing depressed and nondepressed participants (Table 4). Our results are consistent with those of a recent eye-tracking study showing that burnout and depression interchangeably predict increased attention for “dysphoric” stimuli and decreased attention for “positive” stimuli (Bianchi & Laurent, 2015). Our results are also in keeping with findings showing an association between burnout and perfectionism (Philp, Egan, & Kane, 2012), and between burnout and “co-rumination” (Boren, 2014). The present study suggests that burnout overlaps with depression in terms of cognitive vulnerabilities.

There are dispositional vulnerabilities to burnout (Alarcón et al., 2009; Swider & Zimmerman, 2010), as there are to potentially any type of (psycho)pathology. Thus far, however, burnout has predominately been regarded as an “exogenous” syndrome. As an illustration, Maslach and Leiter (1997) emphasized the idea that burnout was not a “personality defect” but an “occupational problem” (p. 34). We suggest that a balanced view of burnout, integrating individual and organizational/social risk factors for the syndrome, is needed (see also Pines, 2004; Rössler et al., 2015).

At least four limitations to our study should be mentioned. First, given its cross-sectional design, this study only provided a “snapshot” of the relationship between burnout and depressive cognitive style. Longitudinal studies are needed to address questions of causality. Second, our findings are contingent upon the conception of burnout that we tested and should not be generalized to other conceptions (e.g., Maslach et al., 2001) before more research is carried out. Third, although we relied on a relatively large sample of participants (N = 1386), we employed a convenience sample; its representativeness is unknown. This being said, Kristensen (1995) noted that “representativeness is of vital importance in descriptive studies while it is of no value in analytical studies” (p. 21). Variation in exposures and outcomes is what matters most in analytical studies such as ours, an idea that is well understood in occupational medicine (e.g., studies of the impact of asbestos exposure). Fortunately, our sample included teachers with both high and low frequencies of burnout symptoms. Fourth, our study only relied on self-report. Studies using clinical interviews and direct observation should be additionally conducted.

The present study suggests that dysfunctional attitudes, ruminative responses, and pessimistic attributions are associated with burnout. By doing so, this work brings additional insight into the closeness of burnout and depression: The burned out individual seems to live in a depressive cognitive world.

Table 4
Multivariate analyses of variance, with group membership (no-depression versus depression) as the independent variable, and burnout symptoms, dysfunctional attitudes, ruminative responses, and pessimistic attributions as the dependent variables.

<table>
<thead>
<tr>
<th>Female</th>
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<th>Male</th>
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<tbody>
<tr>
<td></td>
<td>No-depression</td>
<td>Depression</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(n = 297)</td>
<td>(n = 107)</td>
<td>p</td>
</tr>
<tr>
<td>M</td>
<td>SD</td>
<td>M</td>
<td>SD</td>
</tr>
<tr>
<td>Burnout symptoms</td>
<td>2.31</td>
<td>0.93</td>
<td>5.47</td>
</tr>
<tr>
<td>Dysfunctional attitudes</td>
<td>0.76</td>
<td>0.44</td>
<td>1.39</td>
</tr>
<tr>
<td>Ruminative responses</td>
<td>1.92</td>
<td>0.41</td>
<td>2.68</td>
</tr>
<tr>
<td>Pessimistic attributions</td>
<td>0.61</td>
<td>0.61</td>
<td>1.96</td>
</tr>
</tbody>
</table>

Notes. Regarding group definition, see the “Data analyses” subsection of the “Methods” section of this article. As a check, we repeated these analyses using a multilevel approach; the multilevel results paralleled the results reported in this table.