

City University of New York (CUNY)

CUNY Academic Works

Open Educational Resources

Kingsborough Community College

2023

COH 1500 Healthcare in the US OER Syllabus

Shannon Caravello

CUNY Kingsborough Community College

[How does access to this work benefit you? Let us know!](#)

More information about this work at: https://academicworks.cuny.edu/kb_oers/42

Discover additional works at: <https://academicworks.cuny.edu>

This work is made publicly available by the City University of New York (CUNY).

Contact: AcademicWorks@cuny.edu

Kingsborough Community College
The City University of New York

COH 1500 Healthcare in the US
Fall 2023 - Asynchronous

Course Information:

Course: COH1500 (01)

Credits: 3

Instructor: Dr. Shannon Caravello

Email: shannon.caravello@kbcc.cuny.edu

Office hours: TBD

Required Textbook:

No physical textbook is required for this course. Textbook and all reading material will be provided to you from various sources such as OER (Open Educational Resources), supplemental handouts, and videos. You must read the articles, watch the videos, and refer to any other resources as assigned as they are necessary for completion of each week’s assignments as well as preparing you for the final exam. Videos and readings will be posted in weekly announcements on Blackboard for your review.

Catalog Course Description:

Students will examine the context of the U.S. healthcare system, including patient care. Students will gain an understanding of patient care coordination and care management in today’s changing and challenging healthcare industry. Students will critically examine the history of the U.S. healthcare system, healthcare models used in the U.S., and trends in the healthcare industry.

Student Assessment Methods	Percentages	Points	Due Dates
Assignments	40%	40 points	Weekly
Quizzes	20%	20 points	TBD
Formal Paper	25%	25 points	TBD
Final Exam	15%	15 points	TBD
Total Possible Points:	100%	100 points	

Evaluation

Grades will be calculated according to college policy as follows:

A+	A	A-	B+	B	B-	C+	C	C-	D+	D	F
97-100	93-96	90-92	87-89	83-86	80-82	77-79	73-76	70-72	67-69	60-66	0-59

W Withdrew without penalty

WU Unofficial withdrawal (counts as failure)

INC Doing passing work, but missing an assignment or an examination; changes to a “FIN” if



This work is licensed under a [Creative Commons Attribution-Non-Commercial 4.0 International License](https://creativecommons.org/licenses/by-nc/4.0/).

work is not made up by the 10th week of the next 12-week session

FIN Failure as a result of an Incomplete

Learning Objectives:

1. Evaluate and critically analyze past and current models of care within the US healthcare system and identify how the history of the US system has shaped these models and introduced care coordination to the system.
2. Examine the importance of working on interdisciplinary teams, demonstrate how to build positive team and patient relationships and deal with conflicts when addressing patient's needs.
3. Identify ways in which person-centeredness and patient communication play an integral role in assisting patients with self-care management through the process of patient engagement techniques and health literacy.
4. Critically analyze and discuss how chronic disease and social determinants of health impact patient health by examining societal patterns and how they are influenced by race, ethnicity, gender, socio-economic status, belief systems, etc.
5. Evaluate how cultural competence is an absolute necessity to meet the healthcare needs of indigenous peoples, immigrants, people of color and marginalized populations and how the historical lack thereof has negatively impacted the health of these populations.
6. Identify ethical and professional boundaries in the decision-making process.
7. Examine resources within communities to connect patients and families to supportive care.
8. Identify employment trends and additional resources and educational training related to healthcare workers.

Methodology:

- Virtual Lectures and video presentations
- Readings from the text
- On-line discussions
- Weekly writing assignments focusing on critical thinking and evaluation of weekly materials
- Formal paper, quizzes, final exam

Online Class Information:

COH 1500 is a three-credit course offered asynchronously online (no live sessions). The Health Sciences and Public Health fields require well trained professionals to make a positive impact on the lives of people we meet in communities. As such, it is imperative that you demonstrate a level of professionalism, diligence, determination, and respect above and beyond what is expected of the college community. Students are expected to login regularly, view and analyze all materials posted in weekly content folders, and complete requested assignments, quizzes, formal paper, and final exam according to directions. Items should be posted by the due dates and in the proper formats. Late assignments are subject to the late assignment policy. Please contact me via email with any questions you may have. You may also visit me in my office or schedule an online video session to discuss any issues that may arise.



This work is licensed under a [Creative Commons Attribution-Non-Commercial 4.0 International License](https://creativecommons.org/licenses/by-nc/4.0/).

Class Schedule:

Week	Topic	Assignment Due
1	<u>Introduction to US Healthcare System</u> Defining the Healthcare system, timeline of major health care system events.	<u>Read Chapter 1</u>
2	<u>Overview of Health</u> Historical developments from Europe to the US. Examining how health is defined and measured, understanding health status, and ways to improve health in the US. Chronic disease and social determinants of health within the US healthcare industry. Chronic diseases, co-morbidity, and determinants affecting patient's health (gender, race, socio-economic status, etc.).	<u>Read Chapter 1 & 2</u>
3	<u>Healthcare Workforce</u> Explore the variety of careers within the healthcare system and the unique challenges that impact the healthcare workforce from global pandemics, insurance, and gender pay gaps. Education, ethics, professional boundaries, technology, documentation, and confidentiality will be examined to understand how this lays the groundwork for patient privacy and safety. Decision making, HIPPA laws, APHA professional ethics for public health guidelines	<u>Read Chapter 3</u>
4	<u>Healthcare Settings</u> Define the various systems and services (inpatient and out) available within our healthcare settings. Quality Improvement process within the healthcare industry. Assessing opportunities, quality improvement participation, identifying tools and understanding evaluation processes in healthcare will be critically analyzed.	<u>Read Chapter 4</u>
5	<u>Federal and State Funded Healthcare</u> Examine the defining features of federal and state funded payment systems. Understanding basics of payment systems, Medicaid, Medicare, and healthcare reforms impact on care delivery.	<u>Read Chapter 5</u>
6	<u>Private Insurance</u> Define the various forms of private insurance, fee for service, managed care background and organizations, and workers compensation.	<u>Read Chapter 6</u>
7	<u>Special Populations & Person-Centered Communication</u> Identify various populations and exploring the need for cultural competence within systems. Person-centeredness and Communication. Defining person-centered care, recognizing family and patient needs, communication and patient engagement techniques, and health literacy and its impact will be examined.	<u>Read Chapter 7</u>



This work is licensed under a [Creative Commons Attribution-Non-Commercial 4.0 International License](https://creativecommons.org/licenses/by-nc/4.0/).

8	<u>Access issues in Healthcare</u> Exploring access and barriers to healthcare. Inadequate access, emerging issues, and improvement areas. Connecting patients and family to community resources. Health Information Tool for Empowerment (HITE) will be utilized to view resources within communities. Identifying and utilizing existing tools within the community to assist patients, finding support services, understanding the importance of patient follow up.	<u>Read Chapter 8</u>
9	<u>Cost of Healthcare</u> Identify the cost of the healthcare system and the various components such as state and federal healthcare expenditure as well as taxpayer costs. Understanding healthcare spending and the impact of chronic disease, obesity, and COVID-19.	<u>Read Chapter 9</u>
10	<u>Quality in Healthcare</u> Compare and contrast US system to international systems. Quality Improvement process within the healthcare industry. Examining regulatory agencies, accreditation, and value-based care. Assessing opportunities, quality improvement participation, identifying tools and understanding evaluation processes in healthcare will be critically analyzed.	<u>Read Chapter 10</u>
11	<u>Technology Use in Healthcare</u> Examining the critical role of health information technology, electronic health records, data analytics, and new and emerging technologies.	<u>Read Chapter 11</u>
12	<u>International Health Care Systems and Alternative Models</u> Identify basic models of healthcare systems internationally. Issues facing the US healthcare system and current US legislation impact. Exploring calls to action to reform and revise the system. COVID-19 impact on the system and what we learned. The future of healthcare.	<u>Read Chapter 12</u> <u>Formal Paper</u> <u>Due</u>
13	<i>FINAL EXAM – all chapters and materials</i>	<u>Final Exam</u>

OER Resources: <https://open.umn.edu/opentextbooks/textbooks/1238>
<https://drive.google.com/file/d/1PfncmOZtvOQxkrPqHbIIOpprw0SJkYBe/view>

Readings used in this course include, but are not limited to:

eBook:

Howe, D. L., Dozier, A. L., & Dickenson, S. O. (2022). *Healthcare in the United States: Navigating the basics of a complex system*. University of North Georgia University Press.
Retrieved from
CC Attribution 4.0 International License



This work is licensed under a [Creative Commons Attribution-Non-Commercial 4.0 International License](https://creativecommons.org/licenses/by-nc/4.0/).

Videos and Readings:

Week 1:

Defining Health Systems. Content last reviewed January 2023. Agency for Healthcare Research and Quality, Rockville, MD. <https://www.ahrq.gov/chsp/defining-health-systems/index.html>

Tikkanen, R., Osborn, R., Mossialos, E., Djordjevic, A., & Wharton, G. A. (2020, June 5). United States. International Health Care System Profiles United States. Retrieved April 24, 2023, from <https://www.commonwealthfund.org/international-health-policy-center/countries/united-states>

“Healthcare: Is it a right or a luxury” Tarik Sammour (13:44 video)
<https://www.youtube.com/watch?v=jCVmY1iOJQs&t=1s>

Week 2:

American Public Health Association. (n.d.). Health Rankings. Retrieved April 24, 2023, from <https://www.apha.org/topics-and-issues/health-rankings>

U.S. Department of Health and Human Services. (n.d.). Healthy People 2030: Building a healthier future for all. Healthy people 2030. Retrieved April 24, 2023, from <https://health.gov/healthypeople>

U.S. Department of Health and Human Services. (n.d.). Leading health indicators. Leading Health Indicators - Healthy People 2030. Retrieved April 24, 2023, from <https://health.gov/healthypeople/objectives-and-data/leading-health-indicators>

“Florence Nightingale – Famous Nurse Mini Bio” July 8, 2013
<https://www.youtube.com/watch?v=o0FWqDIOYYs>

“What Hygiene Was Like During the Industrial Revolution” December 4, 2019
https://www.youtube.com/watch?v=Uan6pbm_nfQ

“What Really Happened with Typhoid Mary” November 9, 2016
<https://www.youtube.com/watch?v=gLbJznLoo80>



This work is licensed under a [Creative Commons Attribution-Non-Commercial 4.0 International License](https://creativecommons.org/licenses/by-nc/4.0/).

Week 3:

New York State Education Department. (n.d.). Medicine. Medicine | Office of the Professions. Retrieved April 28, 2023, from <https://www.op.nysed.gov/professions-index/medicine>

"Is becoming a Doctor Harder Today? 20th vs 21st Century Medicine" October 26, 2019
<https://www.youtube.com/watch?v=Intkz-LHVS4>

"Medical Errors: The Silent Killer in Medicine – Carol Gunn" September 28, 2015
<https://www.youtube.com/watch?v=Lu-HcylivuU8&t=1s>

"What is HIPAA" February 18, 2019
<https://www.youtube.com/watch?v=6878rr8Z6-4>

Week 4:

"COVID-19 Cleaning at Penn Medicine" July 10, 2020
<https://www.youtube.com/watch?v=mymOF1qorW8>

"Introducing NYC Health & Hospital Acute Care" October 27, 2016
<https://www.youtube.com/watch?v=Itjno8gOY1U>

"Spotlight on Food and Nutrition Services" March 15, 2013
<https://www.youtube.com/watch?v=By3nNZb-tUA>

"Up-Close Look at Real Life in Trauma Unit" March 1, 2017
<https://www.youtube.com/watch?v=MiosxRZbF3M>

Week 5:

U.S. Centers for Medicare & Medicaid Services. (n.d.). Healthcare Glossary. HealthCare.gov. Retrieved April 24, 2023, from <https://www.healthcare.gov/glossary/>



This work is licensed under a [Creative Commons Attribution-Non-Commercial 4.0 International License](https://creativecommons.org/licenses/by-nc/4.0/).

“Medicaid, explained: why it’s worse to be sick in some states than others” August 1, 2017

https://www.youtube.com/watch?v=sOo_aw-xgHQ

“The Story of Medicare: A Timeline” December 20, 2012

<https://www.youtube.com/watch?v=693XQSujAh8>

“What is Medicare – Medicare 101” January 19, 2017

<https://www.youtube.com/watch?v=Zb0dBqfwhls>

Week 6:

Centers for Medicare & Medicaid Services. (n.d.). Glossary of Health Coverage and Medical Terms. CMS. Retrieved April 24, 2023, from

<https://www.cms.gov/CCIIO/Resources/Forms-Reports-and-Other-Resources>

“What is an HMO, PPO, HDHP or EPO” April 2, 2019

<https://www.youtube.com/watch?v=1EbZBsTF23M>

“Health Insurance Basics: How Do I Choose the Right Plan” September 19, 2019

<https://www.youtube.com/watch?v=0-MvPj2GdYY>

“How insurance premiums and deductibles work” April 17, 2019

<https://www.youtube.com/watch?v=hcMDaMhJanM>

Week 7:

Nair, L., & Adetayo, O. A. (2019, May 16). Cultural competence and ethnic diversity in healthcare. Plastic and reconstructive surgery. Global open. Retrieved April 28, 2023,

from <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC6571328/>

“Overcoming Patient Engagement Barriers: Urban And Rural Success Stories” September 26, 2014

<https://www.youtube.com/watch?v=621O4f0M5t8>



This work is licensed under a [Creative Commons Attribution-Non-Commercial 4.0 International License](https://creativecommons.org/licenses/by-nc/4.0/).

“How The Human Connection Improves Healthcare – Anthony Orsini” May 21, 2021
https://www.youtube.com/watch?v=7zk_AJBO60Y

Week 8:

The Greater New York Hospital Association. (n.d.). Health Information Tool for Empowerment Resource Directory. Hitesite.org. Retrieved April 27, 2023, from <https://hitesite.org/>

“Addressing Health Issues through Community Empowerment” February 25, 2022
<https://www.youtube.com/watch?v=jTKJ6KLx6Mg>

“What does access to care really mean? Episode 8 of “That’s Public Health” February 8, 2022
<https://www.youtube.com/watch?v=7LGB1MB6q6g>

Week 9:

Health care. Congressional Budget Office. (n.d.). Retrieved April 27, 2023, from <https://www.cbo.gov/topics/health-care>

The Commonwealth Fund. (2023, January 31). U.S. health care from a Global Perspective, 2022: Accelerating spending, worsening outcomes. U.S. Health Care from a Global Perspective, 2022 | Commonwealth Fund. Retrieved April 28, 2023, from <https://www.commonwealthfund.org/publications/issue-briefs/2023/jan/us-health-care-global-perspective-2022>

“The Economics of Healthcare: Crash Course Economics #29” April 6, 2016
<https://www.youtube.com/watch?v=cbBKoyjFLUY>

“Why drugs cost more in America” May 15, 2019
<https://www.youtube.com/watch?v=v7xmkzVU29Q>

“What if all US health care costs were transparent? – Jeanne Pinder” March 11, 2019
<https://www.youtube.com/watch?v=ZjeZ8r7yWOK>



This work is licensed under a [Creative Commons Attribution-Non-Commercial 4.0 International License](https://creativecommons.org/licenses/by-nc/4.0/).

“The real reason American health care is so expensive” November 30, 2017
<https://www.youtube.com/watch?v=tNla9nyRMmQ>

Week 10:

Rodziewicz, T. L., Houseman, B., & Hipskind, J. (2022, December 4). Medical error reduction and prevention - statpearls - NCBI bookshelf. Retrieved April 27, 2023, from <https://www.ncbi.nlm.nih.gov/books/NBK499956/>

U.S. Department of Health and Human Services. (n.d.). Agency for Healthcare Research and Quality (AHRQ). AHRQ. Retrieved April 27, 2023, from <https://www.ahrq.gov/>

“CUSP: Understand the Science of Safety” July 18, 2017
https://www.youtube.com/watch?v=87zaudxubmA&list=PLV42cSdYG_D8bjyK8I0KC-wzVeRKZxc8c&index=2

Week 11:

“Care Coordination – Microsoft Cloud for Healthcare” February 24, 2021
<https://www.youtube.com/watch?v=g07zdcZN8T8>

“Next steps in health & medicine – where can technology take us? – Daniel Kraft”
October 1, 2014
<https://www.youtube.com/watch?v=zrW3-yzWt5Q>

Week 12:

“COVID; Why the Economics of Healthcare Will Never Be the Same – Laura Glenn”
August 11, 2020
https://www.youtube.com/watch?v=HRboT_SsxP8

“What will the Future of Healthcare Be Like in 2050” March 23, 2020
<https://www.youtube.com/watch?v=FpEjzv4Wmms>

“What Canada’s universal health system could teach the U.S. about managing a pandemic” April 15, 2021
<https://www.youtube.com/watch?v=VtNg2RhvutE>



This work is licensed under a [Creative Commons Attribution-Non-Commercial 4.0 International License](https://creativecommons.org/licenses/by-nc/4.0/).

“Healthcare in The United Kingdom” May 18, 2014
<https://www.youtube.com/watch?v=qMNuxPByEWO>

“Should U.S. look to UK’s single-payer National Health Service for next health care moves?” September 1, 2020
<https://www.youtube.com/watch?v=okeDZ1s9qyk>

“Bringing Healthcare to the People” September 19, 2019
<https://www.youtube.com/watch?v=SXN76-EZnsM>

“How much does the Singapore Government spend on Healthcare” July 14, 2014
<https://www.youtube.com/watch?v=bDOKKQ-89Y>



This work is licensed under a [Creative Commons Attribution-Non-Commercial 4.0 International License](https://creativecommons.org/licenses/by-nc/4.0/).