Faculty Library and Technology Questionnaire

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Community College Student and Faculty Information Needs and Information Seeking
Faculty Questionnaire Protocol

A 20 to 30-minute anonymous, online questionnaire will be distributed to all part- and full-time QCC faculty. The questionnaire will address faculty engagement with technology and the library.

Consent Information

You are invited to complete this questionnaire as part of a research project (Community College Student and Faculty Information Needs and Information Seeking) conducted by Jean Amaral, Assistant Professor at Queensborough Community College. The research project is designed to shed light on how QCC faculty and students use technology and libraries in meeting their information needs.

Your responses are entirely voluntary, and you may refuse to complete any part or all of the questionnaire. This questionnaire is anonymous; there is no way to connect your responses with you.

Your honest, thorough responses will contribute to a better understanding of faculty needs and lead to recommendations for library services and resources to better serve faculty.

The survey is about 30 questions long and should take you 20-30 minutes to complete.

By completing and submitting the survey, you affirm that:

- are currently teaching classes at QCC,
- and that you give your consent for the Principal Investigator, Jean Amaral, to use your answers in her research.

If you have any questions about this research before or after you complete the questionnaire, please contact Jean Amaral, jamaral@qcc.cuny.edu, 718.281.5795. If you have any concerns or questions about your rights as a participant in this research, please contact Dr. Paul Marchese, Associate Dean for Academic and Institutional Research, QCC IRB HRPP Coordinator, 718.631.6690, pmarchese@qcc.cuny.edu.

This research is funded by a PSC-CUNY grant from the Research Foundation of CUNY, and has been reviewed and approved through the QCC/CUNY IRB.
1. In which department/program do you teach at QCC?

2. How many years have you been teaching at the college level?
   - Less than 2 years
   - 3-5 years
   - 6-10 years
   - 11-20 years
   - More than 20 years

3. How many of the following have you completed within the last 5 years?
   - 0
   - 1-3
   - 4-7
   - 8-12
   - 12+
     - Refereed journal article or book chapters
     - Non-refereed journal articles or book chapters
     - Conference presentations included in conference proceedings
     - Conference presentations
     - Grant applications
     - Books

4. How frequently do you seek and/or access information to complete the following tasks?
   - Daily
   - Weekly
   - Monthly
   - 1-2 times per semester
   - Annually
   - Not applicable
     - Preparation for teaching class
     - Preparation for conference presentations
     - Determine protocols for research
     - Research patents
     - Write/research for publication
     - Prepare research proposal/grant application
     - Professional development/remain current in your field(s)
     - Other (please specify)
5. How do you keep abreast of current developments in your field(s)? Check all that apply.
- Scanning current issues of journals
- Scanning recent issues of abstracting/indexing tools
- Personal communication
- Attendance at conferences
- Follow references or leads from articles or items of interest
- Electronic discussion lists (e.g., listservs)
- RSS feeds
- Current awareness service
- Other (please describe)

6. Which citation manager are you currently using?
- I don’t use a citation manager
- I don’t use one, but I’m considering it
- EndNote
- Mendeley
- Refworks
- Zotero
- Other (please specify)

7. For each of these web tools and social sites, select the best option.
- Haven’t heard of it
- Never used it
- Used to use it
- Using it less lately
- Use it about as much
- Using it more lately
- Use it all the time
  - Facebook
  - Flickr
  - foursquare
  - linkedin
  - myspace
  - twitter
  - yelp
  - youtube
  - tumblr
  - pinterest
  - Google +
  - Instagram
8. For each web tool and social site, would you “friend,” “follow,” or “add” the QCC Library?
I don’t use this
No
Maybe
Yes
I already have
  Facebook
  Flickr
  foursquare
  linkedin
  myspace
  twitter
  yelp
  youtube
  tumblr
  pinterest
  Google +
  Instagram

9. Do you own the following items, and, if so, how old is the most recent purchase?
Don’t own, but plan to
Don’t own, but plan to in the next two years
Less than 1 year old
1-2 years old
3-4 years old
More than 5 years old
  Laptop or notebook computer
  Desktop computer
  Tablet computer (e.g., iPad, etc.)
  e-book reader (Kindle, Nook, etc.)
  smartphone (web-enable iPhone, blackberry, etc.)
  cell phone (non-web enabled)
  handheld web browser (iPod Touch, etc.)
  printer
  portable media player (iPod, etc.)
  gaming console (PS3, etc.)
  handheld gaming device (Nintendo DS, etc.)
  digital camera (non-cell phone)

10. Do you currently own a web-enabled mobile phone, smartphone, or handheld device such as an iPad?
Yes  No
If yes to 10 → 11. For which of the following research and teaching activities do you use your web-enabled mobile phone, smartphone, or handheld device? Check all that apply.
Create class materials
Read scholarly literature
Search for literature
Create presentations
Keep attendance
Attend meetings
Other (please specify)

If yes to 10 → 12. What apps do you use for these activities?

13. If you had (or if you have) a mobile device (smartphone, tablet, etc.) that supported the following library services, how likely would you be to use them?
Very unlikely
Unlikely
Fairly likely
Very likely
Not sure
- Find library hours, locations, or phone numbers
- Ask a librarian for assistance via chat
- Ask a librarian for assistance via text message
- Use library research guides
- Watch library video tutorials
- Search for e-books in the catalog
- Search for articles in library databases
- Search for books in the catalog
- Send a call number from the catalog
- Check your library account
- Renew books

14. How often did you visit the library in person in the last 12 months?
Never
1-2 visits
3-5 visits
6-12 visits
13-23 visits
24 or more visits
15. How important are the following library services in meeting your information needs for your research activities?
Very important
Important
Neutral
Unimportant
Not applicable
  Electronic access to current scholarly journals
  Electronic access to archives of scholarly journals
  Print subscriptions to scholarly journals
  Physical book collection
  Electronic book collection
  Library databases
  Interlibrary loan/document delivery
  Space to read/work in the library
  Assistance from library personnel
  Other (please specify)

16. How important are the following library services in meeting your information needs for your teaching activities?
Very important
Important
Neutral
Unimportant
Not applicable
  Electronic access to current scholarly journals
  Electronic access to archives of scholarly journals
  Print subscriptions to scholarly journals
  Physical book collection
  Electronic book collection
  Library databases
  Reserves for textbooks (in print)
  Reserves for course materials (electronic)
  Interlibrary loan/document delivery
  Space to read/work in the library
  Assistance from library personnel
  Other (please specify)
17. Which QCC Library resources and services do you recommend to your students?
I don’t recommend any resources or services
- Reserves for textbooks
- Group study rooms
- Desktop computers
- Laptops (for checkout and use in the library)
- Books
- Databases
- Workshops
- Video tutorials
- Subject/research guides
- Librarian assistance

18. In general what kinds of help do you think Librarians can provide to students?

19. How often do you use the QCC Library website (including accessing resources such as databases available through the website) when you are working on a research project/paper/presentation?
- Never
- Seldom
- Sometimes
- Usually
- Always

20. How often do you use the QCC Library website (including accessing resources such as databases available through the website) when you are working on your courses?
- Never
- Seldom
- Sometimes
- Usually
- Always

21. How often do you use the library website to do the following
- Never, once a year, once a semester, monthly, weekly, several times a week, daily, several times a day
  - Ask a librarian for help
  - Use subject/research guides
  - Watch video tutorials
  - Search for e-books
  - Search for print books
  - Search for articles
  - Search for journals
  - Find information about copyright
  - Find information about the scholarship of teaching and learning
  - Other (please specify)
22. How often do you use the QCC Library website in an average week?
   Never
   1-4 times
   5-9 times
   10-14 times
   More than 15 times

23. How often did you use the QCC Library website last week?
   Never
   1-4 times
   5-9 times
   10-14 times
   More than 15 times

24. When you use the QCC Library website, do you tend to (check one):
   Know exactly where things are
   Figure things out by browsing
   Use the search box on the site
   Get confused and ask for help
   Get confused and give up
   I don’t use the Library website

25. What do you APPRECIATE about the QCC Library?

26. What would you CHANGE about the QCC Library?

27. What position do you hold?
   Adjunct faculty
   Substitute faculty
   Lecturer
   Instructor
   Assistant Professor
   Associate Professor
   Professor

28. What is your gender?
   Female
   Male
   Transgender
   Prefer not to say
29. What best represents your ethnicity?
   - American Indian or Native Alaskan
   - Asian or Pacific Islander
   - Black
   - Hispanic
   - White
   - Multi-ethnic
   - Prefer not to say

30. What is your age?
   - 20-29
   - 30-39
   - 40-49
   - 50-59
   - 60-69
   - 70 or older

31. Do you have any other comments or suggestions?