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Faculty Library and Technology Questionnaire

Jean Amaral

CUNY Borough of Manhattan Community College

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Community College Student and Faculty Information Needs and Information Seeking Faculty Questionnaire Protocol

A 20 to 30-minute anonymous, online questionnaire will be distributed to all part- and full-time QCC faculty. The questionnaire will address faculty engagement with technology and the library.

Consent Information

You are invited to complete this questionnaire as part of a research project (Community College Student and Faculty Information Needs and Information Seeking) conducted by Jean Amaral, Assistant Professor at Queensborough Community College. The research project is designed to shed light on how QCC faculty and students use technology and libraries in meeting their information needs.

Your responses are entirely voluntary, and you may refuse to complete any part or all of the questionnaire. This questionnaire is anonymous; there is no way to connect your responses with you.

Your honest, thorough responses will contribute to a better understanding of faculty needs and lead to recommendations for library services and resources to better serve faculty.

The survey is about 30 questions long and should take you 20-30 minutes to complete.

By **completing and submitting the survey**, you affirm that:

- are **currently teaching classes at QCC**,
- and that **you give your consent** for the Principal Investigator, Jean Amaral, to use your answers in her research.

If you have any questions about this research before or after you complete the questionnaire, please contact Jean Amaral, jamaral@qcc.cuny.edu, 718.281.5795. If you have any concerns or questions about your rights as a participant in this research, please contact Dr. Paul Marchese, Associate Dean for Academic and Institutional Research, QCC IRB HRPP Coordinator, 718.631.6690, pmarchese@qcc.cuny.edu.

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1. In which department/program do you teach at QCC?

2. How many years have you been teaching at the college level?

Less than 2 years

3-5 years

6-10 years

11-20 years

More than 20 years

3. How many of the following have you completed within the last 5 years?

0

1-3

4-7

8-11

12+

Refereed journal article or book chapters

Non-refereed journal articles or book chapters

Conference presentations included in conference proceedings

Conference presentations

Grant applications

Books

4. How frequently do you seek and/or access information to complete the following tasks?

Daily

Weekly

Monthly

1-2 times per semester

Annually

Not applicable

Preparation for teaching class

Preparation for conference presentations

Determine protocols for research

Research patents

Write/research for publication

Prepare research proposal/grant application

Professional development/remain current in your field(s)

Other (please specify)



5. How do you keep abreast of current developments in your field(s)? Check all that apply.

- Scanning current issues of journals
- Scanning recent issues of abstracting/indexing tools
- Personal communication
- Attendance at conferences
- Follow references or leads from articles or items of interest
- Electronic discussion lists (e.g., listservs)
- RSS feeds
- Current awareness service
- Other (please describe)

6. Which citation manager are you currently using?

- I don't use a citation manager
- I don't use one, but I'm considering it
- EndNote
- Mendeley
- Refworks
- Zotero
- Other (please specify)

7. For each of these web tools and social sites, select the best option.

- Haven't heard of it
 - Never used it
 - Used to use it
 - Using it less lately
 - Use it about as much
 - Using it more lately
 - Use it all the time
- Facebook
 - Flickr
 - foursquare
 - linkedin
 - myspace
 - twitter
 - yelp
 - youtube
 - tumblr
 - pinterest
 - Google +
 - Instagram



8. For each web tool and social site, would you “friend,” “follow,” or “add” the QCC Library?

I don't use this

No

Maybe

Yes

I already have

Facebook

Flickr

foursquare

linkedin

myspace

twitter

yelp

youtube

tumblr

pinterest

Google +

Instagram

9. Do you own the following items, and, if so, how old is the most recent purchase?

Don't own, but plan to

Don't own, but plan to in the next two years

Less than 1 year old

1-2 years old

3-4 years old

More than 5 years old

Laptop or notebook computer

Desktop computer

Tablet computer (e.g., iPad, etc.)

e-book reader (Kindle, Nook, etc.)

smartphone (web-enable iPhone, blackberry, etc.)

cell phone (non-web enabled)

handheld web browser (iPod Touch, etc.)

printer

portable media player (iPod, etc.)

gaming console (PS3, etc.)

handheld gaming device (Nintendo DS, etc.)

digital camera (non-cell phone)

10. Do you currently own a web-enabled mobile phone, smartphone, or handheld device such as an iPad?

Yes No



If yes to 10 → 11. For which of the following research and teaching activities do you use your web-enabled mobile phone, smartphone, or handheld device? Check all that apply.

Create class materials

Read scholarly literature

Search for literature

Create presentations

Keep attendance

Attend meetings

Other (please specify)

If yes to 10 → 12. What apps do you use for these activities?

13. If you had (or if you have) a mobile device (smartphone, tablet, etc.) that supported the following library services, how likely would you be to use them?

Very unlikely

Unlikely

Fairly likely

Very likely

Not sure

Find library hours, locations, or phone numbers

Ask a librarian for assistance via chat

Ask a librarian for assistance via text message

Use library research guides

Watch library video tutorials

Search for e-books in the catalog

Search for articles in library databases

Search for books in the catalog

Send a call number from the catalog

Check your library account

Renew books

14. How often did you visit the library in person in the last 12 months?

Never

1-2 visits

3-5 visits

6-12 visits

13-23 visits

24 or more visits



15. How important are the following library services in meeting your information needs for your research activities?

Very important

Important

Neutral

Unimportant

Not applicable

Electronic access to current scholarly journals

Electronic access to archives of scholarly journals

Print subscriptions to scholarly journals

Physical book collection

Electronic book collection

Library databases

Interlibrary loan/document delivery

Space to read/work in the library

Assistance from library personnel

Other (please specify)

16. How important are the following library services in meeting your information needs for your teaching activities?

Very important

Important

Neutral

Unimportant

Not applicable

Electronic access to current scholarly journals

Electronic access to archives of scholarly journals

Print subscriptions to scholarly journals

Physical book collection

Electronic book collection

Library databases

Reserves for textbooks (in print)

Reserves for course materials (electronic)

Interlibrary loan/document delivery

Space to read/work in the library

Assistance from library personnel

Other (please specify)



17. Which QCC Library resources and services do you recommend to your students?

I don't recommend any resources or services

Reserves for textbooks

Group study rooms

Desktop computers

Laptops (for checkout and use in the library)

Books

Databases

Workshops

Video tutorials

Subject/research guides

Librarian assistance

18. In general what kinds of help do you think Librarians can provide to students?

19. How often do you use the **QCC Library website** (including accessing resources such as databases available through the website) when you are working on a research project/paper/presentation?

Never

Seldom

Sometimes

Usually

Always

20. How often do you use the **QCC Library website** (including accessing resources such as databases available through the website) when you are working on your courses?

Never

Seldom

Sometimes

Usually

Always

21. How often do you use the library website to do the following

Never, once a year, once a semester, monthly, weekly, several times a week, daily, several times a day

Ask a librarian for help

Use subject/research guides

Watch video tutorials

Search for e-books

Search for print books

Search for articles

Search for journals

Find information about copyright

Find information about the scholarship of teaching and learning

Other (please specify)



22. How often do you use the QCC Library website in an average week?

- Never
- 1-4 times
- 5-9 times
- 10-14 times
- More than 15 times

23. How often did you use the QCC Library website last week?

- Never
- 1-4 times
- 5-9 times
- 10-14 times
- More than 15 times

24. When you use the QCC Library website, do you tend to (check one):

- Know exactly where things are
- Figure things out by browsing
- Use the search box on the site
- Get confused and ask for help
- Get confused and give up
- I don't use the Library website

25. What do you APPRECIATE about the QCC Library?

26. What would you CHANGE about the QCC Library?

27. What position do you hold?

- Adjunct faculty
- Substitute faculty
- Lecturer
- Instructor
- Assistant Professor
- Associate Professor
- Professor

28. What is your gender?

- Female
- Male
- Transgender
- Prefer not to say



29. What best represents your ethnicity?
- American Indian or Native Alaskan
 - Asian or Pacific Islander
 - Black
 - Hispanic
 - White
 - Multi-ethnic
 - Prefer not to say

30. What is your age?
- 20-29
 - 30-39
 - 40-49
 - 50-59
 - 60-69
 - 70 or older

31. Do you have any other comments or suggestions?

