Fall 10-19-2017

LACUNY Interlibrary Loan Roundtable Meeting Minutes, October 2017

LACUNY

Follow this and additional works at: https://academicworks.cuny.edu/lacuny_meeting_minutes

Recommended Citation
LACUNY, "LACUNY Interlibrary Loan Roundtable Meeting Minutes, October 2017" (2017). CUNY Academic Works.
https://academicworks.cuny.edu/lacuny_meeting_minutes/297

This Meeting Minutes is brought to you for free and open access by the Library Association of the City University of New York at CUNY Academic Works. It has been accepted for inclusion in Meeting Minutes by an authorized administrator of CUNY Academic Works. For more information, please contact AcademicWorks@cuny.edu.
LACUNY-ILL  
Fall 2017 Meeting  

MEETING MINUTES  

Date and Time: October 19, 2017 3PM-5PM.  

Location: The Graduate Center, Library C196.05  

Attendees: Evelyn Bodden (CC); Sherry Warman (BC); Chantal Brock (BCC); Andrew Leykam (CSI); Beth Posner (GC); Gene Laper (LC); Julie Turley (KBCC); Charlotte Jackson (BC); Guerda Baucicaut (BMCC); Clementine Lewis (LG); Judith Schwartz (MEC); Silvia Cho (GC).  

Tipasa:  
- BMCC is already using it, and reported that it was working well. The ability to process requests on the cloud seems a real benefit. Users authenticate with LDAP (with a CUNYFirst login). OCLC also seems to be making support for Tipasa a priority, so service calls are answered quickly and a virtual community center is available as well. There are glitches, such as due dates not loading up on slips, etc.  
- Overall, it seems it could be suited for small ILL operations with basic needs that are getting started.  
- For libraries with greater customizations, such as IDS libraries, OCLC has recently mentioned the timeline as 2019—later than they had previously said.  

ILLiad update: 8.7  
- BCC and LG already updated, with no issues. It seems to be a small update.  
- One library outside of CUNY recommended that usernames and passwords for addons be saved before the update. BCC and LG did not experience any such issues with addons. However, it may not be a bad thing to do just to be extra cautious.  

OCLC Stats:  
- OCLC statistics online were viewed (www.stats.oclc.org/cusp/nav).  
- Useful reports include the Lending/Borrowing Overview reports, and the Lending/Borrowing IFM reports.  

Copyright:  
- When patrons request entire journal issues:  
  - Sometimes, it’s most practical to encourage an in-person visit if there is a local option.  
  - Physical copies are less and less available, so they’re difficult to borrow.  
  - Sometimes, it’s useful to check with the patron about their needs and consider the whole context of need along with the cost.  

Reprints: Reprints is a document delivery service that takes care of copyright and delivery of articles. It’s somewhat cheaper than CCC’s Get It Now, and very quick in GC’s experience; but it does not work with IFM as of now (Get It Now does).
IFLA vouchers: IFLA vouchers can be requested through OCLC. ILLiad users can make a request in ILLiad; presumably Tipasa users can also similarly request it: https://www.oclc.org/en/worldshare-ill/features/ifla-vouchers.html.

Lost Item Invoicing: We discussed some ways of dealing with lost item invoices. Mostly, invoicing is dealt outside of ILLiad. However, it’s also possible to use an email template from within ILLiad, and use email routing to route the invoiced requests to a follow-up queue. Alternatively, flags could be used to follow up.

Chair/co-chair: We asked for volunteers to co-chair in the future, and Julie Turley (KBCC) expressed interest. The current co-chairs will follow up.

Upcoming conferences & meetings
- Registration open for 2018 OCLC RS conference (Jacksonville, FL), March 13-15.
- IDS Project Metro RUG: 11/7 (Tue), 10am-4pm, SUNY Optometry, 33 W 42nd Street.
- METRO/Library Resource Sharing: Circulation, Interlibrary Loan and Reserves meetup: 11/15, 3pm-4:30, new METRO training Center 599 Eleventh Avenue (44th/45th, 8th Floor).