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LACUNY Interlibrary Loan Roundtable Meeting Minutes, November 2018

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LACUNY Interlibrary Loan Roundtable
Minutes
November 6, 2018 2:00 to 4:00 pm
CUNY Grad Center

Attendees:
Guerda Baucicaut (BMCC), Evelyn Bodden (CC), Silvia Cho (GC), Rhonda Johnson (BCC), Eugene Laper (LC), Clementine Lewis (LG), Neera Mohess (QB), Karen Okamoto (JJ), Beth Posner (GC), Julie Turley (KB), Stefka Tzanova (YC), Stephen Walker (LC)

1. ILLiad and Tipasa Updates.
   - Professor Rhonda Johnson presented about her year of managing interlibrary loan via Tipasa. Her detailed presentation included a live interaction with the Tipasa interface and information about the migration process (60 days of training), Tipasa support, workload, challenges, etc.
   - An update to ILLiad 9.0 is now available. Support to ILLiad 8.6 will end in December 2018. There is no end-of-support date announced yet for 8.7.
   - OCLC and Atlas gave a joint update on Nov. 9 about the plans for these products: https://vimeo.com/299950381

2. OLS and the new LSP
   - Things may be postponed by a year.

3. Accessibility
   - We recently learned that one of the easiest to improve accessibility of documents sent via ILL is for the lending library to scan to a "readable PDF" format by default. This produces tagged documents that helps those who need assistive software.
     - Also, an accessible option for ILLiad webpages are available in GitHub (https://github.com/rootl/ILLIAD-accessible-html-8.0). More information: https://docs.google.com/presentation/d/1bauSnYL8D51BIKlCwGjpWJT2sWed1-ypolwkrIA4N5I/edit#slide=id.p1

4. Loan periods
   - There has been a trend recently for libraries to provide longer loan periods to cut down on the labor involved in short loans and renewals.

5. ILL as an alternative to holds:
• At the GC, we've been encouraging patrons to use ILL instead of placing holds on already checked out materials. Liaison with circulation and other colleagues to promote this message. This should connect more available copies to users who need them.

5. Lenders at fault in shipping?
• One question was what are the lenders’ packaging responsibilities at shipping. The U.S. ILL Code only says (sect. 5.8): “Ship material by the fastest method reasonably available to the location specified by the requesting library. Package loaned material to prevent damage or loss”.
• However, as borrowers, we may want to consider our overall relationship with the lender as well.

• Silvia asked whether any of the present saw a lot government record requests in Lending—and the answer was generally no.

Adjourned 4:00 pm
Minutes prepared by Co-chairs Julie Turley and Silvia Cho